

For iPhones Travel 5G/4G eSIM Installation Procedure

Important Notes Before You Install the eSIM Profile

- ⚠ Your data plan's validity starts immediately once the eSIM receives signal in Japan.
- ⚠ To successfully install the eSIM, a stable Internet connection is required.
- ⚠ The eSIM can only be installed once. **DO NOT DELETE/REMOVE** your eSIM from your device after the successful installation.

Installation Steps

1. Turn OFF other eSIMs → 2. Connect to WiFi → 3. Issue eSIM QR code → 4. Install the eSIM profile

1. Turn OFF other eSIMs if you have

Please go to **Settings > Cellular** to check if you are currently using any other eSIMs.

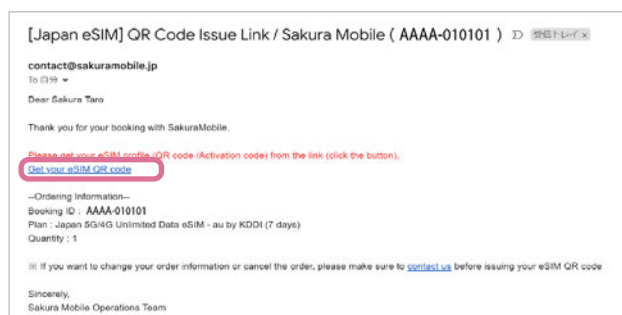


2. Connect with WiFi

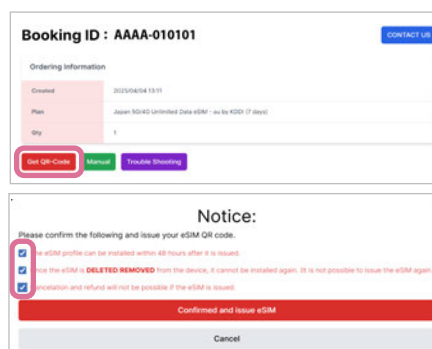
Please go to **Settings > WiFi** and connect to WiFi. You can use the airport's free WiFi.

3. Issue eSIM QR code

3.1. Check the email "[Japan eSIM] QR code Issue Link / Sakura Mobile" and click "Get your eSIM QR code".

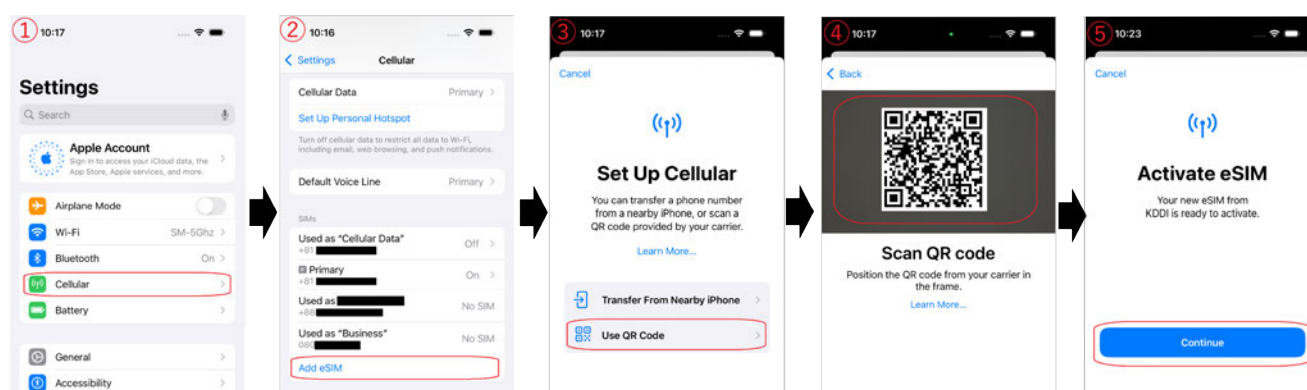


3.2. Click the button "Get QR-code" and issue your eSIM.



4. Install the eSIM profile

Please follow the steps below.



If you can not scan the QR code, please select "Enter Details Manually" and input the following information.

iOS

- SM-DP address (iOS)
- Activation Code (iOS)

Booking ID : AAAA-010101		CONTACT US
Ordering Information		
Created	2025/04/04 11:55	
Plan	Japan 5G/4G Unlimited Data eSIM - au by KDDI (14 days)	
Qty	1	
QR Code Manual Trouble Shooting		
eSIM Information		
eSIM Issued	2025/04/04 11:55	
Line number	No number for data only eSIM	
ICCID	8981-00000000000000000000	
SM-DP address (iPhone/iPad)	[Redacted]	
Activation code (iPhone/iPad)	[Redacted]	
Activation code (Android)	[Redacted]	

If you have another APN profile installed on your phone already, there is a possibility that our eSIM will get stuck on the "Activating..." status or will display "No Signal" at the top left corner of your display. In that case, please kindly remove your current APN profile to activate our eSIM.

How to remove an APN Profile:

For iOS 15 or newer, you can go to **Settings > General VPN & Device Management > Tap on Profile Remove Profile.**

Old iOS version: Go to **Settings > General Profile Remove Profile.**